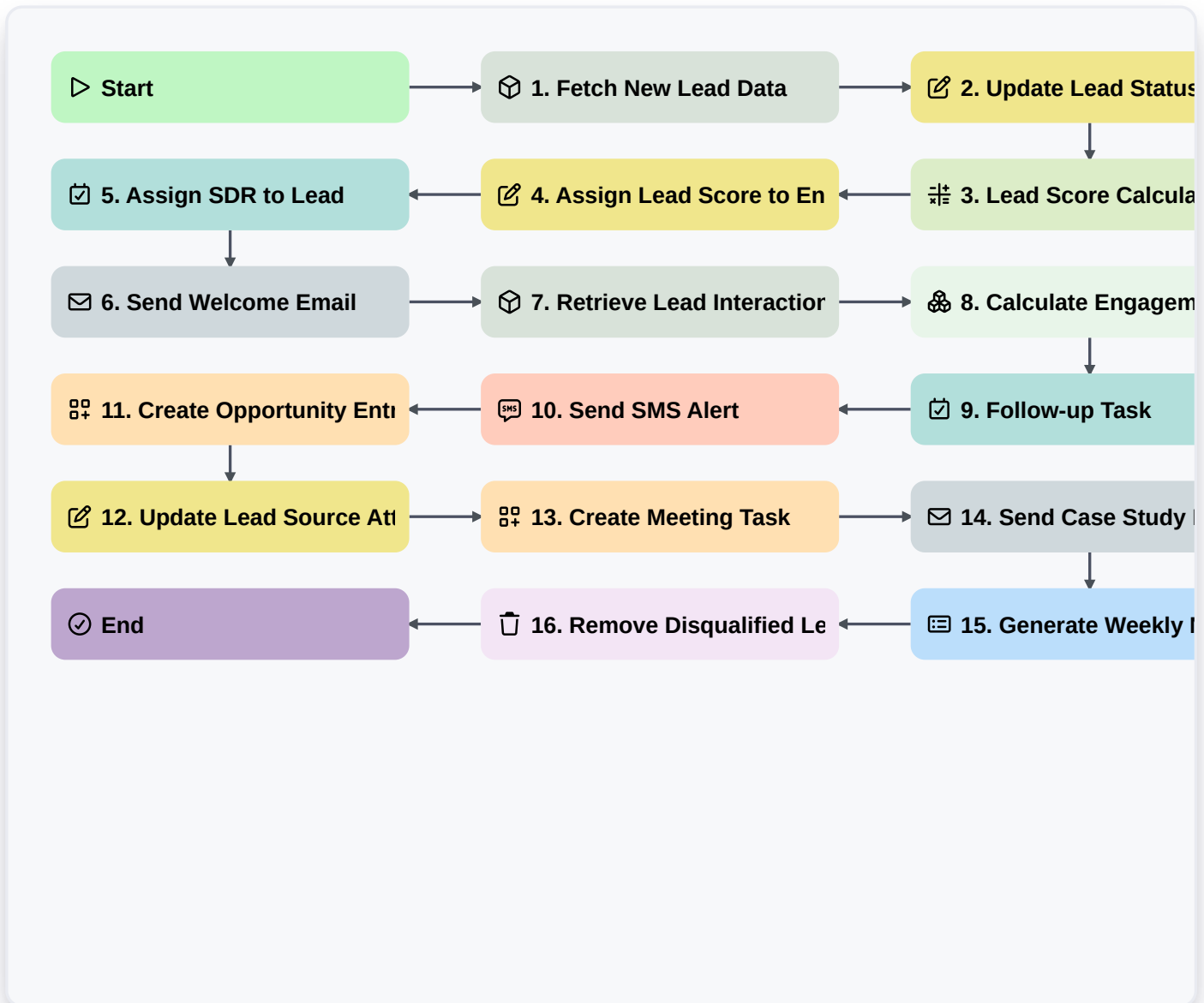


B2B Lead Nurturing Process



▷ Start

Start of the Workflow/Process.

📦 1. Fetch New Lead Data

Retrieve new lead information from the 'Leads' data model after a form submission or import.

✍️ 2. Update Lead Status

Change the lead status from 'New' to 'In Progress' once the nurturing process begins.

🔢 3. Lead Score Calculation

Calculate a lead score based on interaction frequency, company size, and industry variables.

✍️ 4. Assign Lead Score to Entry

Update the Lead Data Model entry with the newly calculated score.

☑️ 5. Assign SDR to Lead

Create a task for the Sales Development Representative to perform initial outreach.

✉️ 6. Send Welcome Email

Send an automated personalized introduction email to the lead's email address.



7. Retrieve Lead Interaction History

Fetch all previous email opens and clicks from the 'Interactions' data model.

8. Calculate Engagement Rate

Sum the number of clicks and divide by total emails sent to determine engagement intensity.

9. Follow-up Task

Create a task for the SDR to call the lead if the engagement rate is above a certain threshold.

10. Send SMS Alert

Send a text message to the lead if they have expressed high interest via a web form.

11. Create Opportunity Entry

Create a new entry in the 'Opportunities' data model when a lead reaches a 'Qualified' state.

12. Update Lead Source Attribution

Update the lead entry to mark the marketing campaign responsible for the conversion.

13. Create Meeting Task

Create a task in the Sales Rep's calendar to conduct a discovery call.

14. Send Case Study Email

Send a targeted email containing relevant case studies based on the lead's industry.

15. Generate Weekly Nurturing Report

Create a report summarizing the conversion rate from 'Lead' to 'Opportunity' for the week.

16. Remove Disqualified Leads

Delete or archive lead entries that meet the 'Unqualified' criteria to keep the data model clean.

End

End of the Workflow/Process.