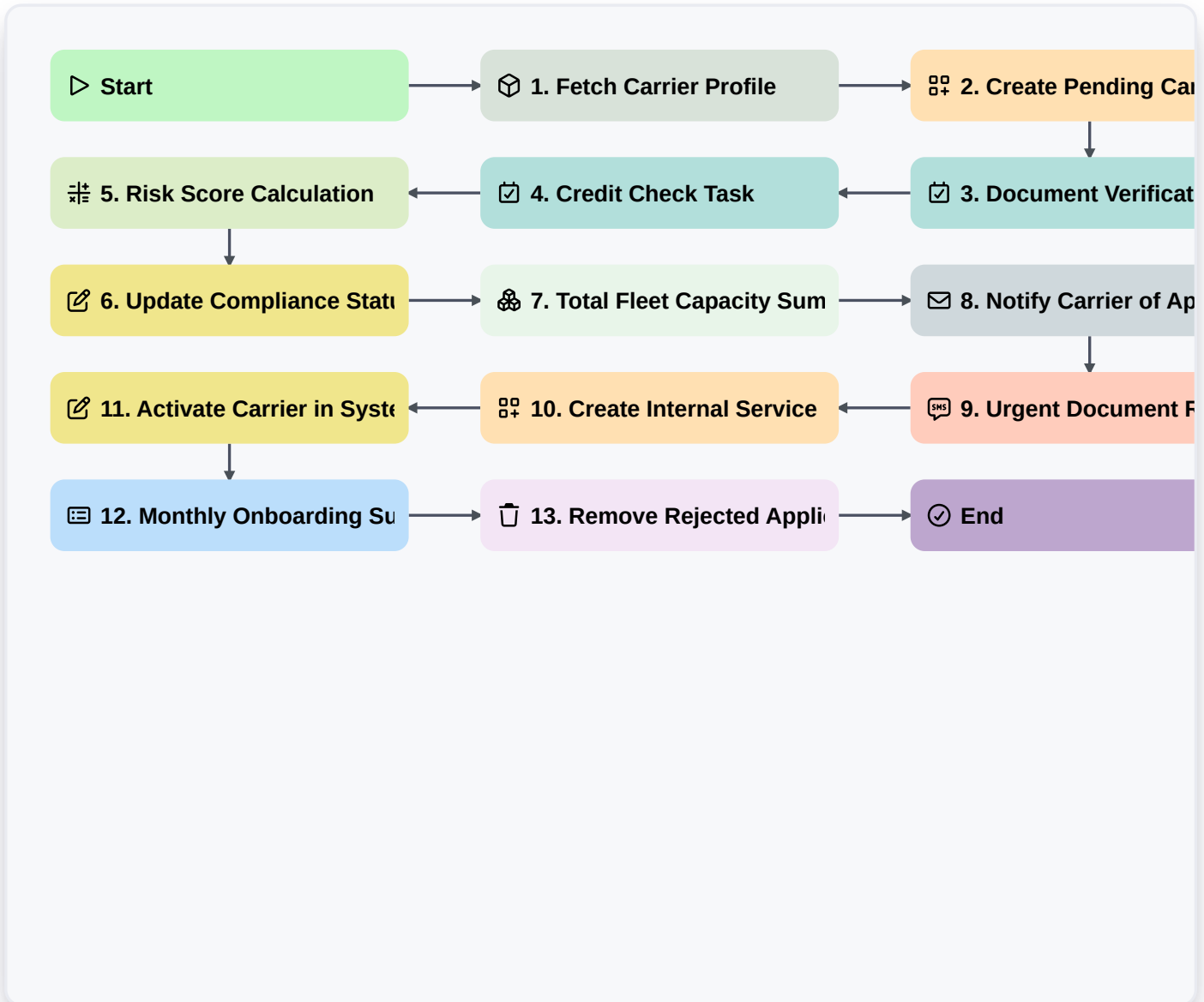


Carrier Onboarding And Management Process



▷ Start

Start of the Workflow/Process.

📦 1. Fetch Carrier Profile

Retrieve existing carrier details from the Carrier Data Model to check for duplicate registration.

📋 2. Create Pending Carrier Record

Initialize a new entry in the Carrier Data Model once the onboarding application is submitted.

📋 3. Document Verification Task

Assign a task to the Compliance Team to verify insurance, licenses, and tax documentation.

📋 4. Credit Check Task

Assign a task to the Finance Team to perform a credit risk assessment of the carrier.

📊 5. Risk Score Calculation

Calculate a total risk score based on variables like years in business, claims history, and credit rating.

📝 6. Update Compliance Status

Update the 'Compliance Status' field in the Carrier Data Model to 'Verified' after document review.



7. Total Fleet Capacity Summary

Aggregate the total number of available vehicles from the Carrier's fleet entries to assess scale.

8. Notify Carrier of Approval

Send an automated welcome email to the carrier contact once all verification tasks are complete.

9. Urgent Document Request SMS

Send an SMS alert to the carrier driver/owner if an essential document has expired.

10. Create Internal Service Level Agreement (SLA)

Generate a new entry in the Contracts Data Model for the finalized agreement.

11. Activate Carrier in System

Update the 'Active' flag in the Carrier Data Model to allow the carrier to receive loads.

12. Monthly Onboarding Summary Report

Generate a report summarizing the number of new carriers onboarded and their average onboarding time.

13. Remove Rejected Applications

Delete temporary/draft entries for carriers that failed the initial compliance screening.

End

End of the Workflow/Process.