



# Cybersecurity Incident Response Plan Checklist

## Preparation & Planning

Establishing foundational elements and processes before an incident occurs. Focuses on team setup, asset identification, and risk assessment.

### Define Scope of the Incident Response Plan (Logistics Specific)

Write something...

### Maximum acceptable downtime for critical logistics systems (hours)

Enter a number...

### Primary Incident Response Team Lead Designation

- ☐ IT Security Manager
- ☐ Operations Manager
- ☐ Designated Incident Response Lead

### Critical Logistics Systems to be included in the plan (select all that apply)

- ☐ Warehouse Management System (WMS)
- ☐ Transportation Management System (TMS)
- ☐ GPS Tracking Systems
- ☐ Driver Mobile Devices/Telematics
- ☐ Electronic Logging Devices (ELDs)
- ☐ Order Management System (OMS)

### Asset Inventory List (Logistics Specific)

 Upload File

### Date of Last Incident Response Plan Review/Update

Enter date...

### Define Roles and Responsibilities of Incident Response Team Members

Write something...

## Detection & Analysis

Procedures for identifying, triaging, and analyzing potential cybersecurity incidents. Includes monitoring, alerting, and initial assessment.

### Initial Incident Severity Level (Based on Initial Assessment)

- ☐ Informational
- ☐ Low
- ☐ Medium
- ☐ High
- ☐ Critical

### Detailed Description of the Suspicious Activity/Event

Write something...

### Estimated Number of Systems Potentially Affected

Enter a number...

### Potential Affected Systems/Assets (Check all that apply)

- ☐ TMS (Transportation Management System)
- ☐ WMS (Warehouse Management System)
- ☐ GPS Tracking Devices
- ☐ Driver Mobile Devices
- ☐ EDI (Electronic Data Interchange) Systems
- ☐ Network Infrastructure
- ☐ Cloud Storage
- ☐ Customer Data (PII)

### Relevant Logs or Screen Captures (if available)

 Upload File

### Date of Initial Detection

Enter date...

### Time of Initial Detection

### Source System/Log Where Incident Was Detected

Write something...

## Containment & Eradication

Steps to limit the scope of an incident and eliminate the threat. Addresses isolation, system shutdown, and malware removal.

### Incident Containment Strategy

- ☐ Network Segmentation
- ☐ System Isolation
- ☐ Process Termination
- ☐ Data Backup/Snapshot
- ☐ Implement Firewall Rules

### Affected Systems/Services to Isolate

- ☐ Warehouse Management System (WMS)
- ☐ Transportation Management System (TMS)
- ☐ GPS Tracking Devices
- ☐ EDI/API Connections
- ☐ Driver Mobile Devices
- ☐ Fleet Management Software
- ☐ Customer Relationship Management (CRM) - Logistics Data

### Detailed Description of Isolation Procedures

Write something...

### Number of affected systems/devices

Enter a number...

### Evidence Preservation Strategy (e.g., disk imaging, memory dumps)

Write something...

### Malware Removal Method

- ☐ Automated Scan & Removal
- ☐ Manual Removal
- ☐ System Rebuild
- ☐ Forensic Imaging & Analysis (for later review)

## Recovery & Restoration

Actions to return affected systems and data to normal operation. Focuses on data restoration, system rebuilding, and verification.

### Time to Recovery (RTO) Target

Enter a number...

### Recovery Point Objective (RPO) Target

Enter a number...

### Last Successful Data Backup Date

Enter date...

### Estimated time to restore core logistics systems

### Detailed Restoration Procedures for TMS (Transportation Management System)

Write something...

### Detailed Restoration Procedures for WMS (Warehouse Management System)

Write something...

### Verification steps to confirm data integrity after restoration

Write something...

### Systems Requiring Prioritized Restoration

- ☐ TMS
- ☐ WMS
- ☐ GPS Tracking Systems
- ☐ Driver Communication Devices
- ☐ EDI/API Integration Points

## Post-Incident Activity

Activities performed after the incident is resolved. Includes lessons learned, plan updates, and communication.

### Detailed Incident Timeline Review

Write something...

### Lessons Learned - Identify Contributing Factors

- ☐ Lack of Training
- ☐ Outdated Software
- ☐ Configuration Errors
- ☐ Insufficient Monitoring
- ☐ Third-Party Risk
- ☐ Human Error
- ☐ Other (Specify in Long Text)

### Specific Recommendations for Improvement (Based on Lessons Learned)

Write something...

### Estimated Financial Impact (USD)

Enter a number...

### Date of Plan Update/Review

Enter date...

### Summary of Changes Made to the Incident Response Plan

Write something...

### Overall Effectiveness Rating (1-5, 5 being highest)

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

## Logistics-Specific Considerations

Specific actions and controls needed due to the unique aspects of logistics operations (e.g., tracking systems, GPS data, driver devices).

### GPS Tracking System Vulnerability Assessment

Write something...



### **Critical Data Types at Risk (e.g., shipment manifests, route information, driver details)**

- ☐ Shipment Manifests
- ☐ Route Information
- ☐ Driver Details
- ☐ Customer Data
- ☐ Inventory Data
- ☐ Other (Specify in Long Text)

### **Number of Driver Devices (e.g., smartphones, tablets) Managed**

Enter a number...

### **Primary Method of Communication with Drivers During an Incident**

- ☐ Two-Way Radio
- ☐ Mobile Phone
- ☐ Messaging App (Specify)
- ☐ Other (Specify in Long Text)

### **Potential Impact of Compromised Fleet Management Software**

Write something...

### **Last Review of Third-Party Logistics Provider Cybersecurity Assessments**

Enter date...

### Types of Data Stored on Driver Devices (e.g., ELD data, delivery confirmations, route planning)

- ☐ ELD Data
- ☐ Delivery Confirmations
- ☐ Route Planning
- ☐ Customer Information
- ☐ Other (Specify)

### Contact Person for Immediate Issues Related to Fleet Management Systems

Write something...

## Communication & Reporting

Procedures for internal and external communication throughout the incident response process. Includes stakeholder notification and regulatory reporting.

### Incident Severity Level (Initial Assessment)

- ☐ Informational
- ☐ Low
- ☐ Medium
- ☐ High
- ☐ Critical

### Initial Incident Summary (for internal documentation)

Write something...

### Primary Communication Method (Internal)

- ☐ Email
- ☐ Phone Call
- ☐ Instant Messaging (e.g., Slack, Teams)
- ☐ Dedicated Incident Response Platform

### Legal Counsel Notification Required?

- ☐ Yes
- ☐ No
- ☐ Pending Assessment

### Estimated Number of Affected Systems/Locations (Initial)

Enter a number...

### Date of Incident Report Submission

Enter date...

### Time of Incident Report Submission

### Which stakeholders need to be notified?

- ☐ Executive Management
- ☐ Legal Counsel
- ☐ Public Relations
- ☐ Insurance Provider
- ☐ Law Enforcement
- ☐ Customers

**Summary of External Communication (if applicable)**

Write something...