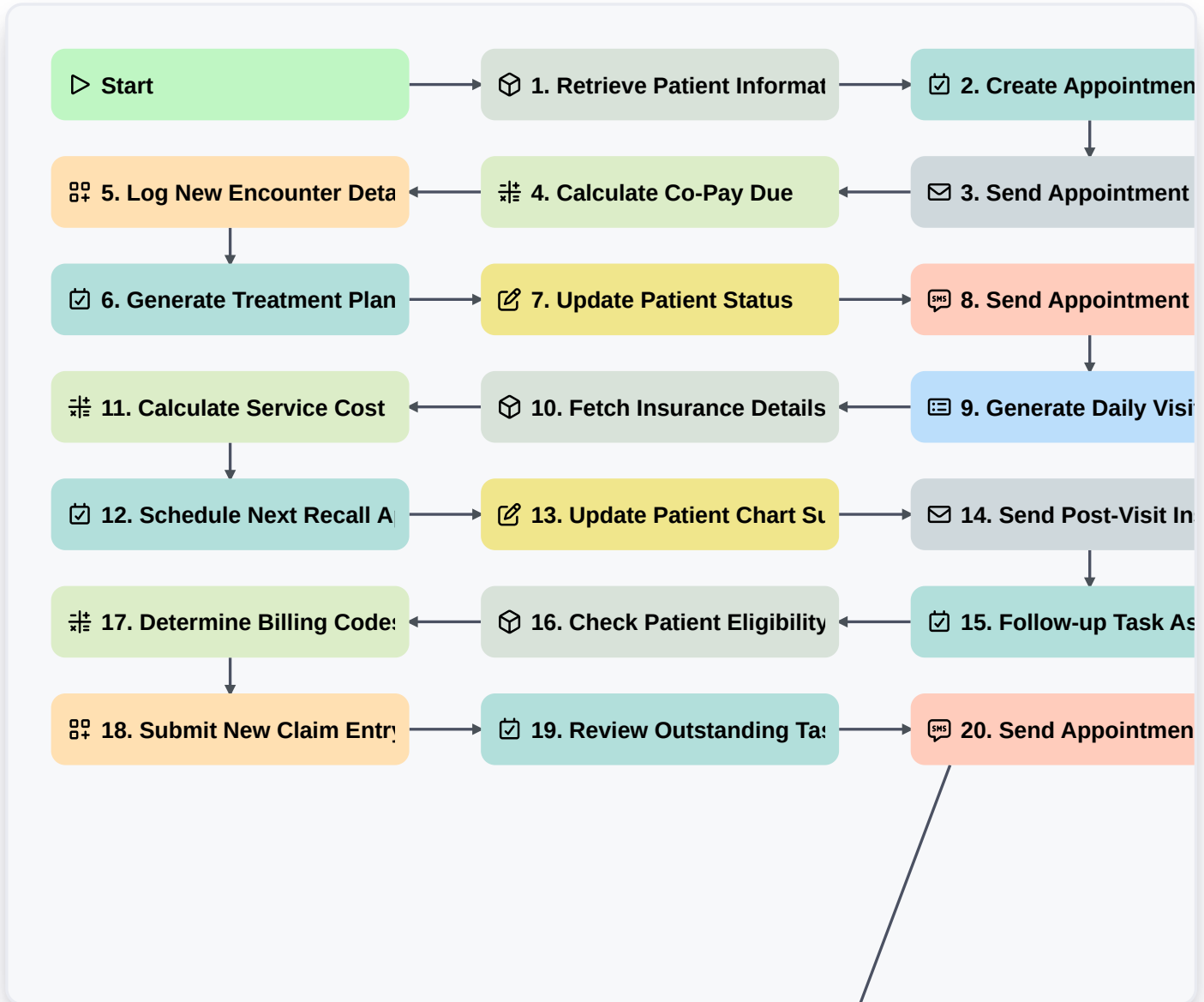


Dental Workflow Automation: Boost Efficiency With Practice Management Software



Start

Start of the Workflow/Process.

1. Retrieve Patient Information

Get patient demographics and history from the patient data model.

2. Create Appointment Confirmation Task

Automatically create a follow-up task for the front desk staff member.

3. Send Appointment Confirmation Email

Send automated email confirmation to the patient with appointment details.

4. Calculate Co-Pay Due

Calculate the estimated patient co-pay based on insurance data and services rendered.

5. Log New Encounter Details

Create a new record for the patient visit in the encounter data model.

6. Generate Treatment Plan Task

Assign a task to the dentist to finalize the treatment plan after the visit.

7. Update Patient Status

Update the patient's status (e.g., Active, Inactive) in the system.

8. Send Appointment Reminder SMS

Send automated text message reminder to the patient 24 hours before the appointment.

9. Generate Daily Visit Report

Compile a summary report of all appointments for the day.

10. Fetch Insurance Details

Retrieve necessary insurance information for billing purposes.

11. Calculate Service Cost

Determine the total cost of services provided during the visit.

12. Schedule Next Recall Appointment

Prompt the hygienist or scheduler to schedule the patient's next check-up.

13. Update Patient Chart Summary

Ensure the master patient record is updated with the latest visit notes and diagnoses.

14. Send Post-Visit Instructions

Automatically send aftercare instructions to the patient post-appointment.

15. Follow-up Task Assignment

Create a task for the clinical assistant to review X-rays and notes.

16. Check Patient Eligibility

Verify current dental insurance coverage and eligibility before service.

17. Determine Billing Codes

Use logic to assign correct CDT codes based on services provided.

18. Submit New Claim Entry

Submit all necessary details to create a new insurance claim record.

19. Review Outstanding Tasks

Create a daily task list for administrative staff.

20. Send Appointment Reminder SMS

Trigger an SMS notification for scheduled dental visits.

21. Update Patient Contact Info

Maintain accurate, up-to-date patient contact details.

22. Retrieve Latest Dental Records

Access the patient's medical and dental history file.

23. Calculate Remaining Balance

Calculate the patient's outstanding balance after insurance application.

24. Generate End-of-Day Financial Report

Compile revenue and outstanding balance report for accounting.

25. Send Insurance Pre-Authorization Request

Automate the process of requesting insurance pre-authorization.

26. Prepare Patient File Checklist

Create a checklist for staff to follow before a new patient visit.

27. Update Preventive Care Checklist

Flag necessary preventative procedures during the visit.

28. Access Patient History

Pull necessary records for comprehensive patient review.

29. Estimate Treatment Cost

Provide patients with a clear estimate for proposed procedures.

30. Send Appointment Confirmation SMS

Confirm booking via text message to reduce no-shows.

31. Billing Review Task

Assign task to billing specialist to review pending claims.

End

Start of the Workflow/Process.