



Education Student Technology Support Checklist

Initial Request & Triage

Verify request details, categorize, and prioritize the student's technical support request.

Student Description of Issue

Write something...

Issue Category

- ☐ Hardware
- ☐ Software
- ☐ Network
- ☐ Account
- ☐ Other

Priority Level

- ☐ High
- ☐ Medium
- ☐ Low

Student ID