



ERP System Performance Tuning Checklist

System Configuration Review

Assess core system settings impacting performance.

Maximum Concurrent Users Allowed

ERP System Mode (Production/Test/Development)

- ☐ Production
- ☐ Test
- ☐ Development

Maximum File Upload Size (MB)

Last System Configuration Change Date

Notes on System Configuration Changes

Write something...

Default Time Zone Setting

Hardware Resource Optimization

Evaluate server resources (CPU, memory, disk I/O) and identify bottlenecks.

Current CPU Utilization (%)

Enter a number...

Available RAM (GB)

Enter a number...

Disk I/O Speed (MB/s)

Enter a number...

Network Bandwidth (Mbps)

Enter a number...

Storage Type (SSD/HDD)


☐ SSD

☐ HDD

Observed Hardware Bottlenecks (if any)

Write something...

Hardware Performance Report (optional)

 Upload File

Database Performance Analysis

Analyze database queries, indexes, and storage to improve efficiency.

Average Query Execution Time (seconds)

Enter a number...

Slowest 5 Queries (SQL Text)

Write something...

Index Fragmentation (%)

Enter a number...

Database Storage Type (e.g., SSD, HDD)

- ☐ SSD
- ☐ HDD
- ☐ NVMe

Database Buffer Cache Hit Ratio (%)

Enter a number...

Database Error Logs - Recent Issues

Write something...

Network Configuration & Latency

Check network bandwidth, latency, and firewall settings affecting system responsiveness.

Average Network Latency (ms)

Enter a number...

Bandwidth Availability (Mbps)

Enter a number...

Network Topology

- ☐ LAN
- ☐ WAN
- ☐ Hybrid

Firewall Rules Impact Assessment

Write something...

Network Segmentation

- ☐ None
- ☐ Basic
- ☐ Advanced

Packet Loss (%)

Enter a number...

Batch Job Optimization

Review scheduling and execution of batch processes for minimal impact on real-time performance.

Maximum Concurrent Batch Jobs

Enter a number...

Scheduled Start Time (UTC)

Enter time...

Job Priority Level

- ☐ Low
- ☐ Normal
- ☐ High

Last Run Date

Enter date...

Batch Job Description

Write something...

Estimated Run Time (minutes)

Enter a number...

Report & Dashboard Performance

Identify slow-running reports and dashboards and optimize data retrieval and presentation.

Average Report Generation Time (seconds)

Enter a number...

Report Format (Impact on Size)

- ☐ PDF
- ☐ CSV
- ☐ Excel

Number of Users Accessing Dashboard Simultaneously

Enter a number...

Description of Performance Issues (if any)

Write something...

Data Source(s) Used in Report/Dashboard

- ☐ Primary ERP Database
- ☐ Data Warehouse
- ☐ External API

Date of Last Performance Review

Enter date...

Custom Code & Integration Review

Analyze custom code and integrations for performance inefficiencies and errors.

Description of Custom Code Functionality

Write something...

Estimated Lines of Custom Code

Enter a number...

Custom Code Language/Platform

- ☐ ABAP
- ☐ C#
- ☐ Java
- ☐ Python
- ☐ Other

Potential Performance Bottlenecks Identified in Custom Code

Write something...

Code Snippet (if applicable)

 Upload File

Integration Type (e.g., API, File Transfer)

- ☐ API
- ☐ File Transfer
- ☐ Database Link
- ☐ Other

Concurrent User Management

Monitor and manage concurrent user activity to prevent overload and ensure responsiveness.

Maximum Concurrent Users (Licensed)

Currently Active Concurrent Users

Peak Concurrent Users (Historical Data)

User Profile Type (e.g., Standard, Executive, Mobile)

- ☐ Standard
- ☐ Executive
- ☐ Mobile
- ☐ Other

Peak Usage Time (Start)

Enter time...

Peak Usage Time (End)

Enter time...

Notes on Concurrent User Behavior

Write something...

Cache Management & Configuration

Review and optimize cache settings to reduce database load and improve data retrieval speeds.

Global Cache TTL (seconds)

Enter a number...

Cache Entry Size Limit (MB)

Enter a number...

Cache Eviction Policy

- ☐ Least Recently Used (LRU)
- ☐ First In, First Out (FIFO)
- ☐ Least Frequently Used (LFU)

Cacheable Modules/Entities

- ☐ Customer Data
- ☐ Product Catalog
- ☐ Order History
- ☐ Pricing Information

Cache Configuration Notes/Justification

Write something...

Maximum Concurrent Cache Connections

Enter a number...

Security & Permissions Impact

Ensure security settings and user permissions are not negatively impacting system performance.

Number of users with Admin privileges

Enter a number...

Principle of Least Privilege Implemented?

- ☐ Yes
- ☐ No
- ☐ Partially

Sensitive data access restricted by roles?

- ☐ Financial data
- ☐ Customer data
- ☐ Inventory data
- ☐ HR data

Multi-Factor Authentication (MFA) Enabled?

- ☐ Yes
- ☐ No
- ☐ Planned

Last Permissions Audit Date

Enter date...