

# Food Service Restaurant Customer Satisfaction Survey Checklist

## Arrival & Ambiance

Assesses the initial experience upon entering the restaurant.

### Arrival Wait Time (minutes)

### Ease of Finding Parking

- Very Easy
- Easy
- Neutral
- Difficult
- Very Difficult

### Greeting Upon Arrival

- Warm and Friendly
- Polite
- Neutral
- Impersonal
- Unwelcoming

### Noise Level