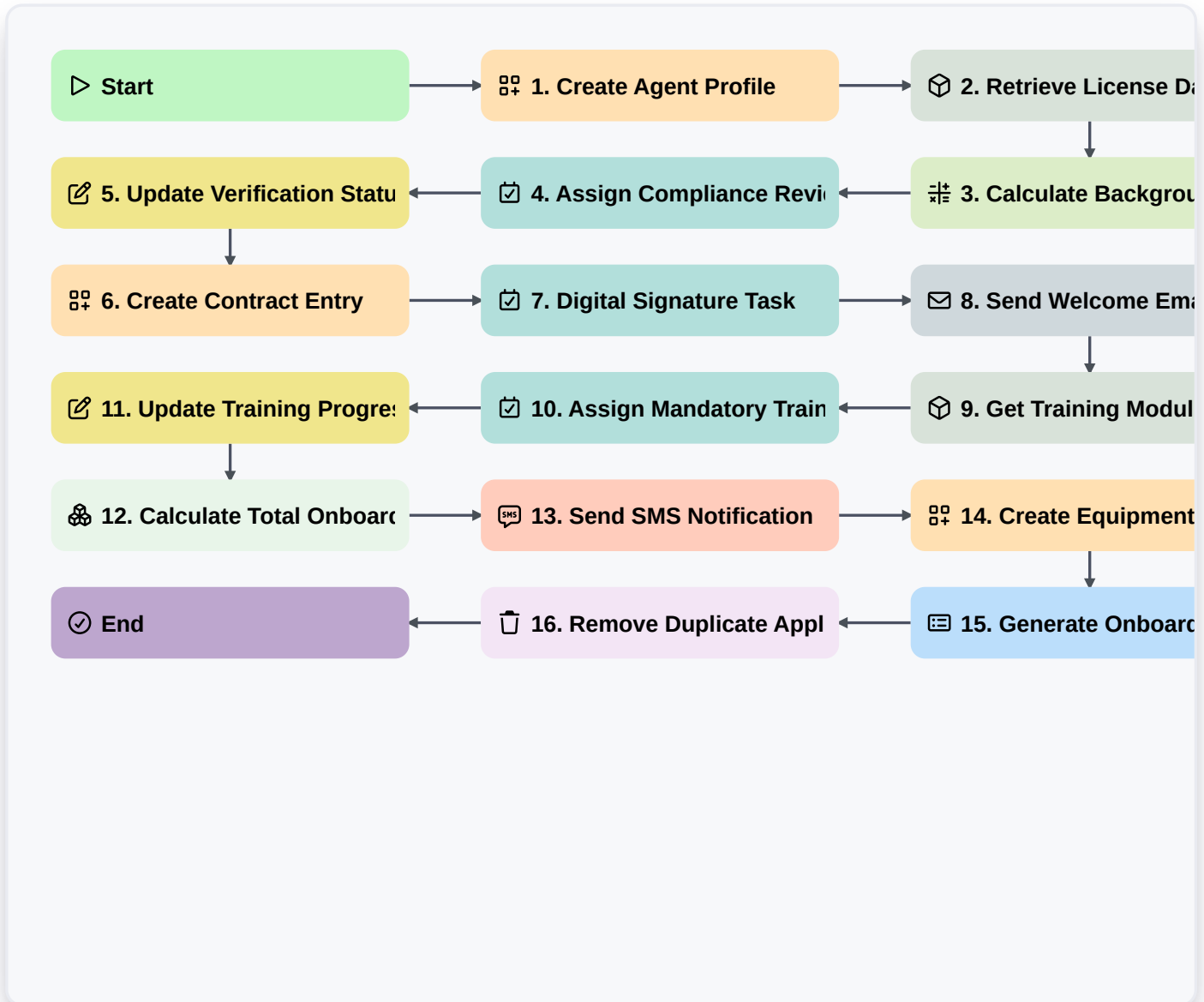


Insurance Agent Onboarding Process



▷ Start

Start of the Workflow/Process.

☰ 1. Create Agent Profile

Create a new entry in the 'Agents' data model with initial application details.

📦 2. Retrieve License Data

Fetch details from the 'Regulatory Database' to verify the agent's license validity.

⚖️ 3. Calculate Background Check Score

Execute a formula to weigh various background check variables into a final risk score.

☑️ 4. Assign Compliance Review

Create a task for the Compliance Officer to review the submitted documentation.

✍️ 5. Update Verification Status

Update the 'Agent Profile' entry to mark the identity verification step as 'Complete'.

☰ 6. Create Contract Entry

Generate a new 'Contract' data entry linked to the Agent Profile.



7. Digital Signature Task

Create a task for the Agent to sign the onboarding agreement via the platform.

8. Send Welcome Email

Send a welcome email to the new Agent's email address containing login credentials.

9. Get Training Modules

Retrieve the list of required training modules from the 'Training Catalog' model.

10. Assign Mandatory Training

Create tasks for the Agent to complete specific compliance training modules.

11. Update Training Progress

Update the 'Agent Profile' to reflect completed training modules.

12. Calculate Total Onboarding Cost

Aggregate all costs (background checks, licensing fees, admin hours) to find the total onboarding expense.

13. Send SMS Notification

Send an SMS to the Agent to notify them that their credentials are now active.

14. Create Equipment Request

Create an entry in the 'IT Assets' model for company-issued hardware/software access.

15. Generate Onboarding Summary Report

Create a report summarizing the completed onboarding details for the periodic audit.

16. Remove Duplicate Application

Delete any duplicate 'Agent Application' entries found during the verification process.

End

End of the Workflow/Process.