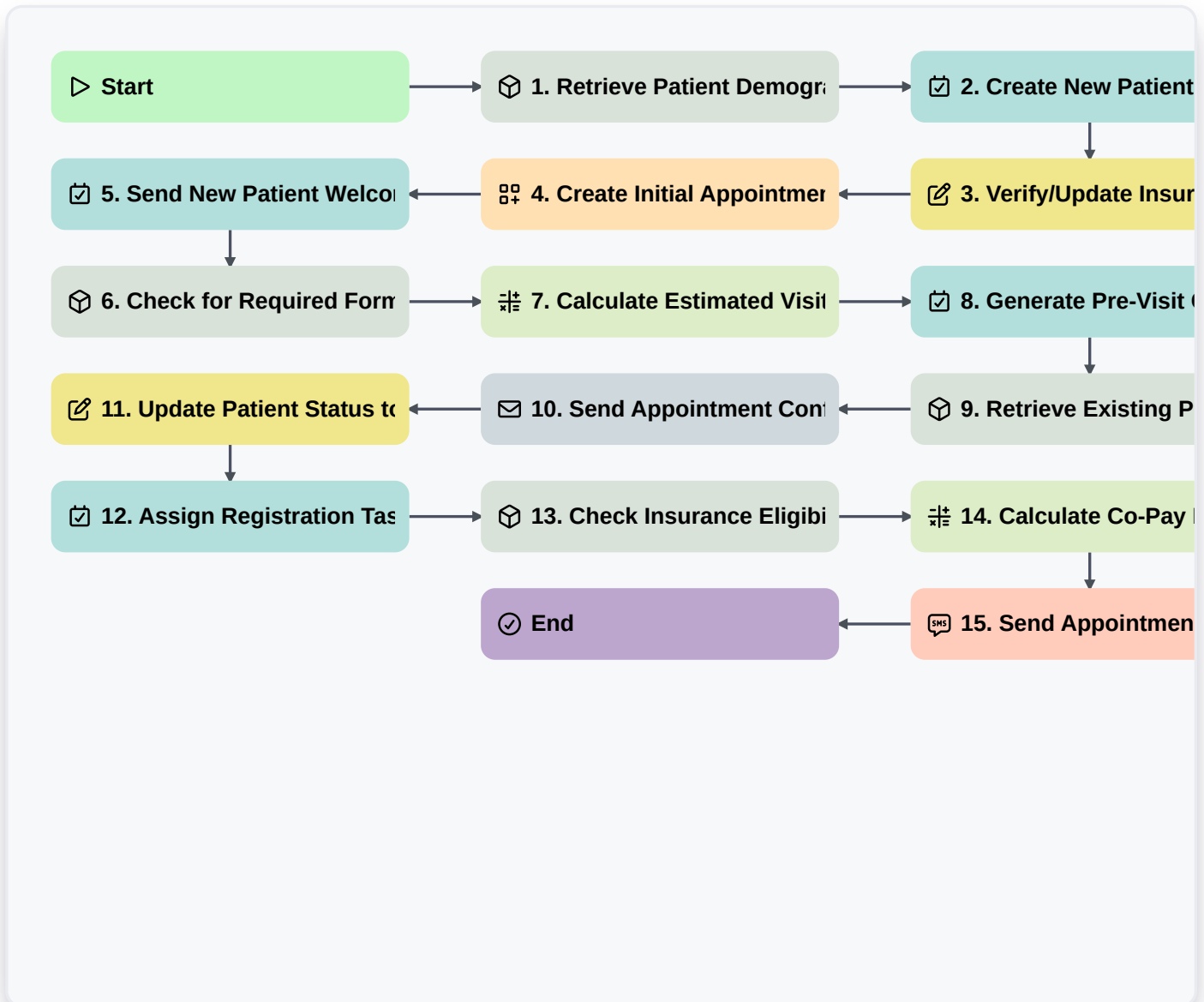


## Modern Dental Practice Workflow Guide: Enhance Efficiency With Our Management Solution



### ▷ Start

Start of the Workflow/Process.

### 📦 1. Retrieve Patient Demographic Information

Fetch existing patient contact details and insurance information.

### ✅ 2. Create New Patient Profile

Generate a new patient record within the dental system.

### ✍️ 3. Verify/Update Insurance Details

Update patient insurance information using gathered data.

### 📅 4. Create Initial Appointment Booking

Schedule the patient's first visit appointment slot.

📧 **5. Send New Patient Welcome Email**

Automatically send welcome email with pre-visit instructions.

📁 **6. Check for Required Forms Completion**

Verify completeness of necessary intake forms (e.g., medical history).

🕒 **7. Calculate Estimated Visit Duration**

Determine estimated appointment time based on services scheduled (e.g., exam + X-ray + consultation).

📋 **8. Generate Pre-Visit Checklist Items**

Assign preparatory tasks to the patient or staff before the appointment date.

📁 **9. Retrieve Existing Patient History**

Pull comprehensive treatment history and notes from the EHR.

📧 **10. Send Appointment Confirmation Reminder**

Dispatch automated email confirmation to the patient before the appointment.

✍️ **11. Update Patient Status to Active**

Mark the patient file as fully activated in the system.

📋 **12. Assign Registration Task to Front Desk Staff**

Create a follow-up task for the administrative team after check-in.

📁 **13. Check Insurance Eligibility Status**

Look up current insurance coverage details for accurate billing.

🕒 **14. Calculate Co-Pay Estimate**

Compute estimated patient out-of-pocket costs based on services rendered and insurance rates.

📧 **15. Send Appointment Reminders via SMS**

Send automated SMS reminder 24 hours before the dental visit.

🏁 **End**

Start of the Workflow/Process.