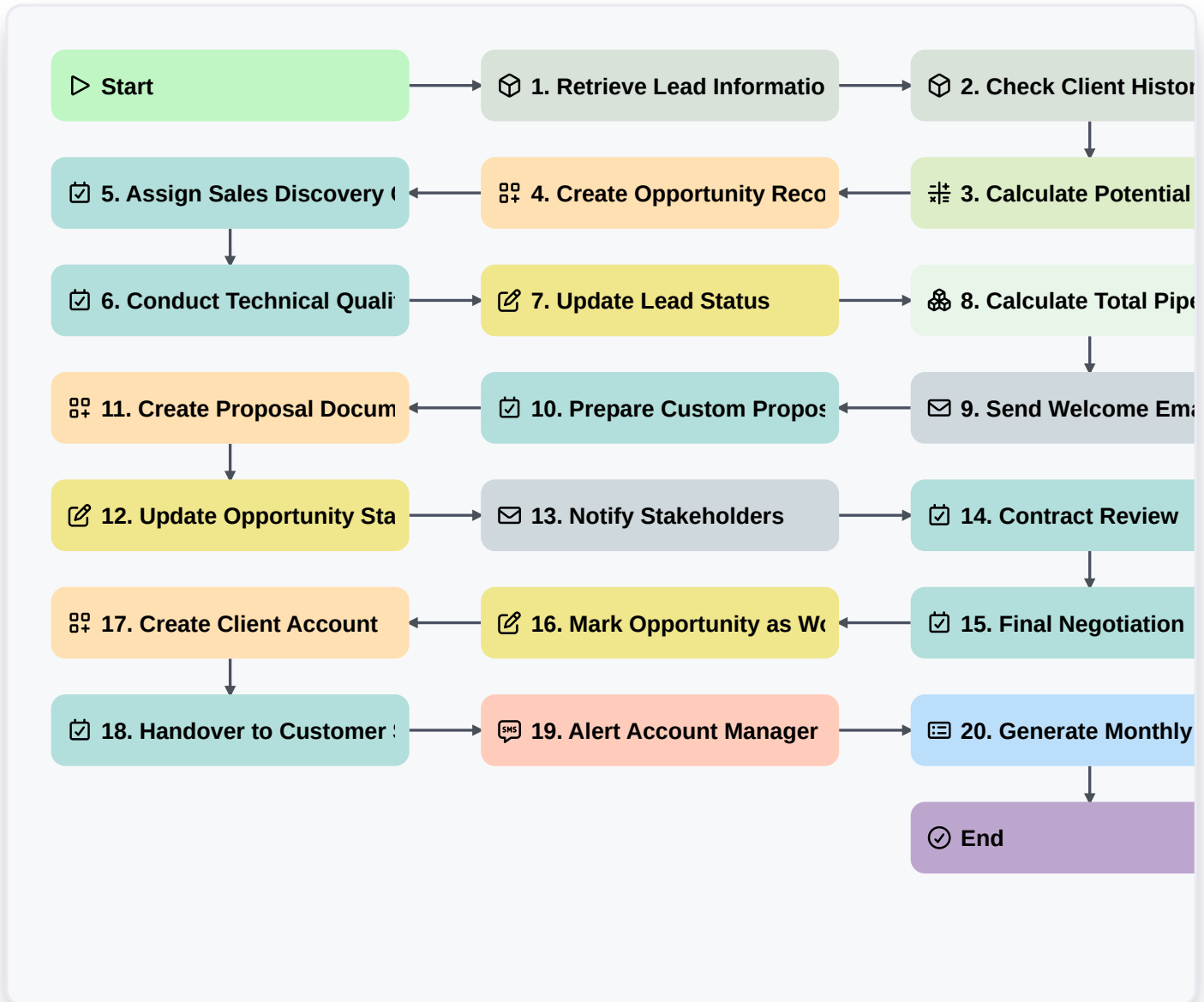


New Business Intake Process



Start

Start of the Workflow/Process.

1. Retrieve Lead Information

Fetch the initial inquiry details from the 'Inbound Leads' data model.

2. Check Client History

Search the 'Clients' data model to see if the prospect is an existing customer.

3. Calculate Potential Deal Value

Calculate total revenue by multiplying 'Estimated Units' by 'Unit Price'.

4. Create Opportunity Record

Create a new entry in the 'Sales Opportunities' data model to track the new lead.

5. Assign Sales Discovery Call

Create a task for the Account Executive to schedule and conduct an initial discovery meeting.

6. Conduct Technical Qualification

Create a task for the Solutions Architect to review technical requirements.



7. Update Lead Status

Change the status of the original Lead entry from 'New' to 'In Qualification'.

8. Calculate Total Pipeline Value

Sum the 'Deal Value' of all opportunities in the 'In Qualification' stage.

9. Send Welcome Email

Send an automated introductory email to the prospect's contact email address.

10. Prepare Custom Proposal

Create a task for the Sales Manager to draft a formal proposal based on gathered requirements.

11. Create Proposal Document

Create a new entry in the 'Proposals' data model linked to the Opportunity.

12. Update Opportunity Stage

Move the Opportunity status to 'Proposal Sent'.

13. Notify Stakeholders

Send an internal email to the Legal and Finance teams regarding the pending proposal.

14. Contract Review

Create a task for the Legal Department to review the terms in the generated proposal.

15. Final Negotiation

Create a task for the Sales Rep to finalize pricing and terms with the prospect.

16. Mark Opportunity as Won

Update the Opportunity entry status to 'Closed Won' upon successful signature.

17. Create Client Account

Create a permanent record in the 'Clients' data model for the newly won business.

18. Handover to Customer Success

Create a task for the CSM to initiate the onboarding process.

19. Alert Account Manager

Send an SMS notification to the Account Manager that a new client has been onboarded.

20. Generate Monthly Intake Report

Create a summary report showing the conversion rate from Lead to Closed Won for the month.

End

End of the Workflow/Process.