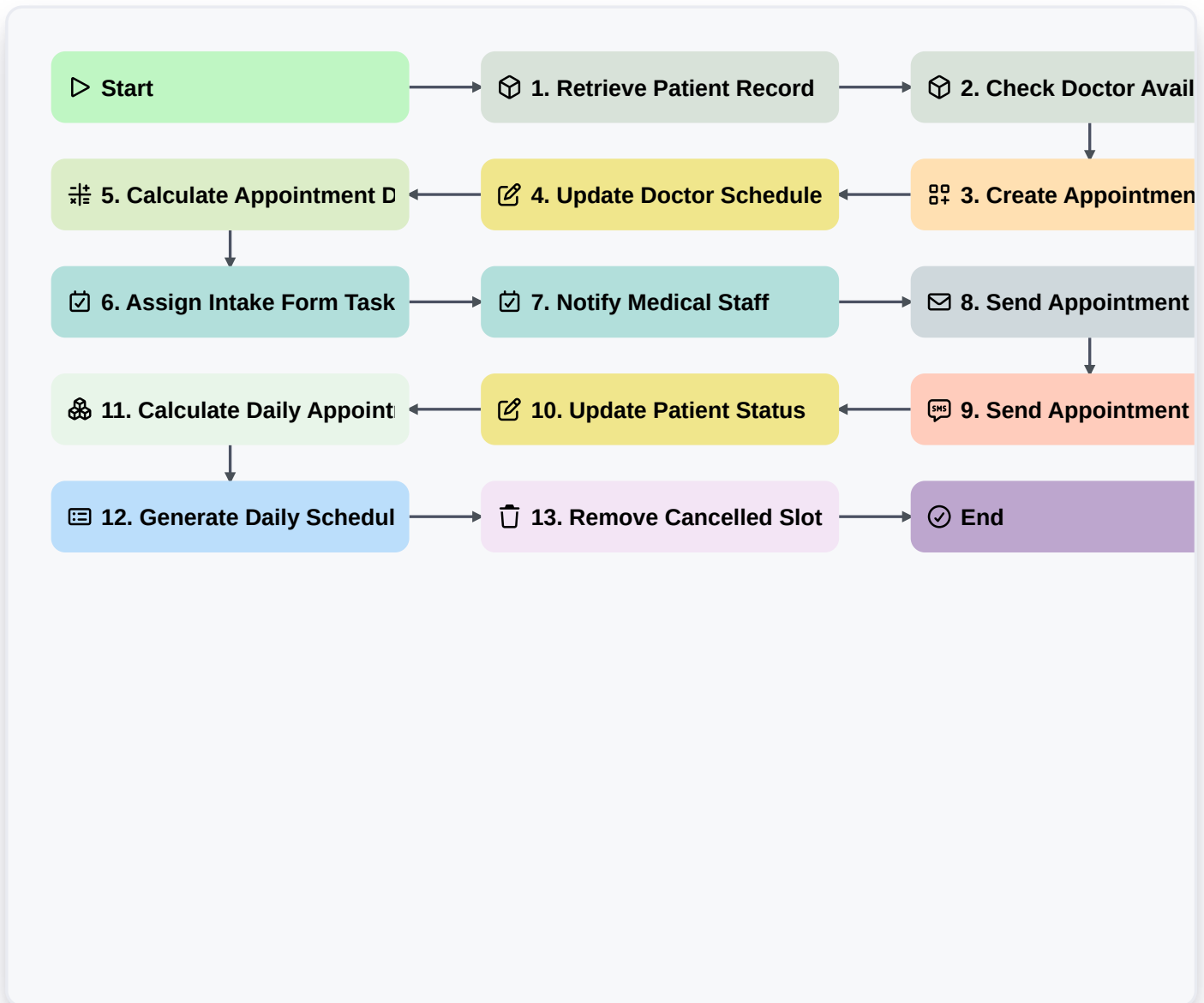


# Patient Appointment Scheduling Automation



## ▷ Start

Start of the Workflow/Process.

## 📦 1. Retrieve Patient Record

Fetch existing patient details from the Patient Data Model using a unique identifier.

## 📦 2. Check Doctor Availability

Retrieve upcoming available time slots from the Doctor Schedule Data Model.

## 📦 3. Create Appointment Entry

Create a new record in the Appointment Data Model with the selected date, time, and patient ID.

## ✍️ 4. Update Doctor Schedule

Mark the selected time slot as 'Busy' in the Doctor Schedule Data Model.

## 📦 5. Calculate Appointment Duration

Calculate the end time of the appointment based on start time and standard procedure duration.

## 📋 6. Assign Intake Form Task

Create a task for the Patient to complete the pre-appointment medical history checklist.



### **7. Notify Medical Staff**

Create a task for the Receptionist/Nurse to prepare the consultation room.

### **8. Send Appointment Confirmation**

Send an automated email to the patient containing the appointment summary and location.

### **9. Send Appointment Reminder SMS**

Send a text message to the patient's registered phone number 24 hours before the appointment.

### **10. Update Patient Status**

Update the Patient Data Model to reflect 'Upcoming Appointment' status.

### **11. Calculate Daily Appointment Volume**

Sum the total number of appointments scheduled for the selected date to manage clinic load.

### **12. Generate Daily Schedule Report**

Generate a daily summary report for the Clinic Manager showing all scheduled appointments and staff assignments.

### **13. Remove Cancelled Slot**

Delete the temporary hold on the time slot if the appointment creation fails or is cancelled.

### **End**

End of the Workflow/Process.