

Performing Arts Audience Feedback Survey Checklist

 Show only Checklist

Display Style
Default 

Performance Quality

Assessing the artistic merit and technical execution of the performance.

Overall Performance Rating (1-10)

Enter a number...

Acting/Musical Performance

- Exceptional
- Good
- Average
- Fair
- Poor



Direction/Staging

- Exceptional
- Good
- Average
- Fair
- Poor

What did you enjoy most about the performance?

Write something...

What could have been improved about the performance?

Write something...

Venue & Accessibility

Evaluating the comfort, convenience, and ease of access to the venue.

Ease of finding the venue?

- Very Easy
- Easy
- Neutral
- Difficult
- Very Difficult

Parking availability?

- Plenty of spaces
- Adequate spaces
- Limited spaces
- No spaces available

Distance walked to seat (in meters) ?

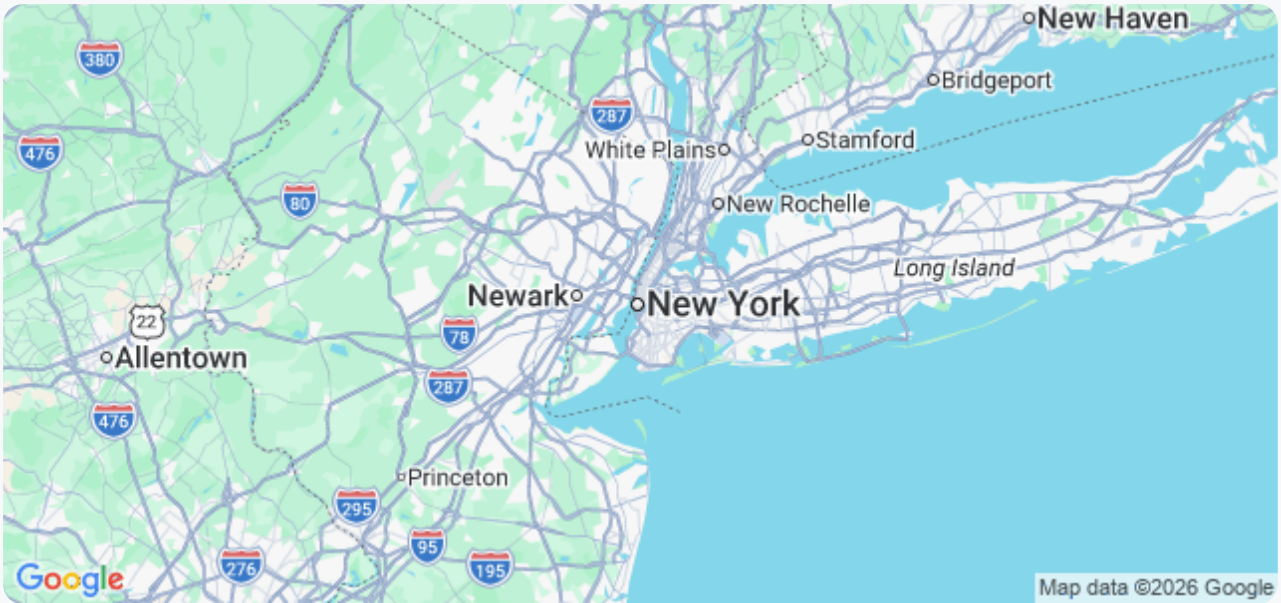
Enter a number...

Seating Comfort?

- Excellent
- Good
- Average
- Poor
- Very Poor

Location of any accessibility issues

 Set My Current Location



Comments on Venue Cleanliness

Write something...

Staff & Customer Service

Gauging the helpfulness and professionalism of the staff.

How helpful were the ushers/ticket takers?

- Very Helpful
- Helpful
- Neutral
- Not Very Helpful
- Not Helpful at All

How would you rate the friendliness of the box office staff?

- Excellent
- Good
- Average
- Fair
- Poor

Did you feel the staff were knowledgeable about the performance?

- Yes
- No
- Not Applicable

Please provide any specific comments about the staff's service.

Write something...

On a scale of 1-10 (1 being slow, 10 being efficient), how would you rate the speed of service at the concessions?

Enter a number...

Program & Presentation

Feedback on the program notes, introductions, and overall presentation.

Was the introduction clear and engaging?

- Yes
- No
- Somewhat

Did the program notes enhance your understanding?

- Yes
- No
- Not Applicable

Please provide any comments on the presenter's delivery.

Write something...

How would you rate the visual presentation (lighting, set design)?

- Excellent
- Good
- Fair
- Poor

Do you have any suggestions for improving the program notes?

Write something...

Was the pacing of the program appropriate?

- Too Fast
- Just Right
- Too Slow

Value for Money

Perception of the ticket price in relation to the experience.

How would you rate the ticket price (1-10, 1 being very cheap, 10 being very expensive)?

Enter a number...

Considering the overall experience, do you feel the ticket price was:

- A Great Value
- Reasonably Priced
- Slightly Overpriced
- Significantly Overpriced

If you could recommend a new price for a ticket, what would it be (in your local currency)?

Enter a number...

Please elaborate on your thoughts about the value you received for the ticket price.

Write something...

Overall Satisfaction

A summary of your overall satisfaction with the experience.

Overall Rating (1-10)

Enter a number...

Would you recommend this performance to others?

Yes

No

Maybe

What did you enjoy most about the performance?

Write something...

What, if anything, could have been improved?

Write something...

How likely are you to attend another performance at this venue?

- Very Likely
- Likely
- Neutral
- Unlikely
- Very Unlikely

Demographics (Optional)

Help us understand our audience (optional).

Age

Enter a number...

Gender

- Male
- Female
- Other
- Prefer not to say

How did you hear about us?

- Website
- Social Media
- Friend/Family
- Email
- Advertisement
- Other

Household Income (Optional)

Enter a number...

What is your primary reason for attending?

- Enjoyment
- Social Activity
- Educational
- Support the Arts
- Other