

Public Transport Multi-Modal Integration & Transfer Hub Audit Checklist 2026

Physical Connectivity & Pedestrian Flow

Assessment of seamless transitions between different modes of transport (bus, rail, tram, metro) and the efficiency of pedestrian walkways and transfer corridors.

Transfer Corridor Condition

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ Critical/Hazardous

Observed Obstructions in Pedestrian Pathways

- ☐ Construction Barriers
- ☐ Unattended Luggage/Debris
- ☐ Stationary Vehicles/Equipment
- ☐ Signage Obstruction
- ☐ None

Detailed Observations of Flow Bottlenecks

Write something...

Photographic Evidence of Connectivity Issues

 Upload File

Estimated Average Passenger Wait Time (Minutes)

Enter a number...

Inspector Verification

Intermodal Signage & Wayfinding Systems

Audit of directional signage, digital information displays, and maps to ensure clarity for passengers navigating between different transport networks.

Signage Visibility Status

☐ Fully Visible

☐

☐ Obstructed/Unreadable

☐ Missing

Signage Types Inspected

- ☐ Directional Arrows
- ☐ Route Maps
- ☐ Safety/Warning Signs
- ☐ Digital Information Displays
- ☐ Wayfinding Pylons

Identified Wayfinding Gaps

Write something...

Photo Evidence of Defective Signage

 Upload File

Inspection Date

Enter date...

Auditor Verification

Unified Ticketing & Payment Integration

Verification of interoperability between different transit agencies, including contactless payment, smart card compatibility, and fare zone consistency.

Primary Payment Method Audited

- ☐ Contactless Credit/Debit Card
- ☐ Transit Smart Card (NFC)
- ☐ Mobile Wallet (Apple/Google Pay)
- ☐ Paper/Token-based Tickets
- ☐ QR Code Scanned Tickets

Supported Transit Modes in Integration

- ☐ Bus
- ☐ Train/Metro
- ☐ Tram/Light Rail
- ☐ Ferry/Waterway
- ☐ Micro-mobility (Bike/Scooter)

Interoperability Error Code/Issue

Write something...

Discrepancy Notes & Integration Gaps

Write something...

Proof of Transaction/System Log Screenshot

 Upload File

Date of Integration Audit

Enter date...

Real-Time Information & Digital Integration

Evaluation of synchronized real-time arrival/departure data across all modes and the accuracy of multi-modal trip planning tools.

Real-Time Data Synchronization Status

- ☐ Fully Synchronized
- ☐ Partial Delay (Intermittent)
- ☐ System Failure / Outage

Integrated Digital Display Channels

- ☐ Platform LED Boards
- ☐ Mobile Application Push Notifications
- ☐ Station Audio Announcements
- ☐ Wayfinding Kiosks
- ☐ SMS/SMS Alert Services

Latency/Delay Observation

Write something...

Discrepancy Details & Incident Report

Write something...

Screenshot of System Error or Data Mismatch

 Upload File

Audit Timestamp

Enter date...

Universal Accessibility & ADA Compliance

Inspection of elevators, escalators, tactile paving, and ramps to ensure barrier-free movement between all transit levels and platforms.

Elevator & Escalator Operational Status

- ☐ Fully Operational
- ☐ Partially Operational (Maintenance Required)
- ☐ Non-Functional

Accessible Features Verified

- ☐ Tactile Paving/Ground Surface Indicators
- ☐ Braille Signage Present
- ☐ Audio Announcement Systems Functional
- ☐ Ramp Slope Compliance
- ☐ Wheelchair-Accessible Boarding Points

Accessibility Deficiencies Noted

Write something...

Compliance Inspection Photo Evidence

 Upload File

Inspection Date

Enter date...

Auditor Verification Signature

Hub Security & Surveillance Oversight

Review of CCTV coverage, emergency call points, and security personnel presence within high-traffic transfer zones and interchange points.

CCTV System Operational Status

- ☐ Fully Operational
- ☐ Partial Coverage/Maintenance Required
- ☐ System Offline/Failure

Security Assets Monitored

- ☐ CCTV Cameras
- ☐ Panic/Emergency Buttons
- ☐ Access Control Points
- ☐ Motion Sensors
- ☐ Security Guard Patrols

Number of Blind Spots Identified

Enter a number...

Security Incident Observations

Write something...

Surveillance System Maintenance Log



Upload File

Security Auditor Verification

Micro-Mobility & Last-Mile Integration

Assessment of facilities for bike-sharing, e-scooter docking stations, and ride-hailing pick-up/drop-off zones within the hub perimeter.

Micro-mobility Mode Availability

- ☐ Bicycle Docking Stations
- ☐ E-Scooter Charging Hubs
- ☐ Ride-Hailing/Uber Pick-up Zones
- ☐ Pedestrian Shared Pathways

Available Last-Mile Infrastructure

- ☐ Bike Repair Stations
- ☐ Wayfinding Signage for Micro-mobility
- ☐ Dedicated E-scooter Parking
- ☐ EV Charging Points

Available Bike Dock Capacity

Enter a number...

Infrastructure Deficiencies & Observations

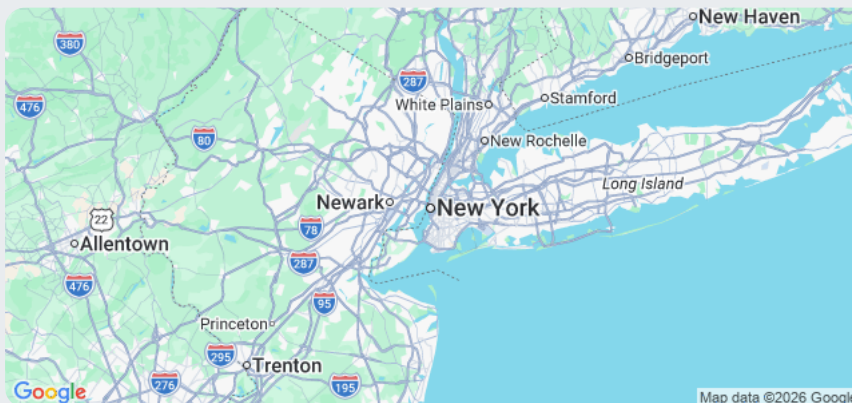
Write something...

Site Photo of Integration Zone

 Upload File

Inspection Point Location

 Set My Current Location



Station Amenities & Passenger Comfort

Audit of waiting areas, climate-controlled zones, seating availability, and essential services (restrooms, retail, and information desks) for transferring passengers.

Available Amenities Verified

- ☐ Restrooms
- ☐ Climate-Controlled Waiting Areas
- ☐ Digital Information Kiosks
- ☐ Retail/Convenience Stores
- ☐ Drinking Water Stations
- ☐ Seating/Benches

Seating Condition Rating

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Poor/Requires Repair

Maintenance Issues Identified

Write something...

Evidence Photo

 Upload File

Inspection Date

Enter date...

Operational Synchronization & Scheduling

Evaluation of schedule alignment between connecting services to minimize passenger dwell time and prevent missed connections.

Primary Mode of Transport Analyzed

- ☐ Bus
- ☐ Train/Metro
- ☐ Tram/Light Rail
- ☐ Multi-Modal Hub

Identified Schedule Misalignment Issues

- ☐ Insufficient Transfer Window
- ☐ Late Arrival of Feeder Services
- ☐ Overlapping Peak Hour Congestion
- ☐ Unannounced Service Delays

Average Transfer Wait Time (Minutes)

Enter a number...

Detailed Findings of Schedule Discrepancies

Write something...

Audit Date

Auditor Verification

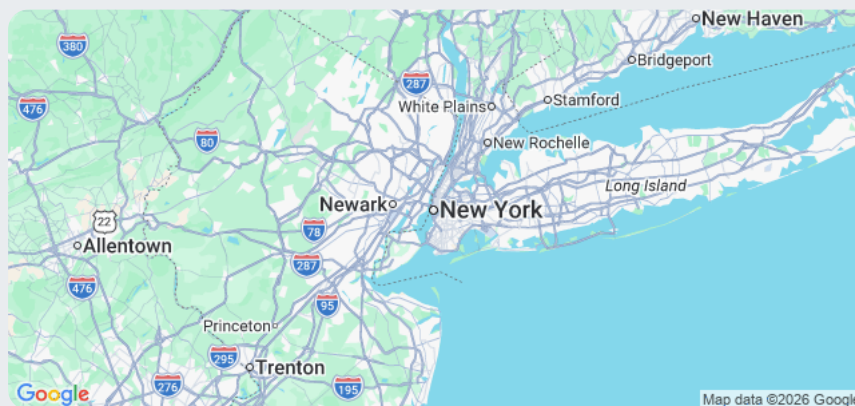
Emergency Preparedness & Evacuation Routing

Review of multi-modal emergency egress plans, evacuation announcements, and clear routing instructions during service disruptions.

Inspection Date

Transfer Hub/Station Name

 [Set My Current Location](#)



Emergency Exit Path Readiness

- ☐ All exits unobstructed
- ☐ Emergency lighting functional
- ☐ Evacuation signage visible
- ☐ Emergency doors operational

Evacuation Plan Review Status

- ☐ Up-to-date
- ☐ Requires Update
- ☐ Outdated/Expired

Identified Obstructions or Hazards

Write something...

Evidence Photo of Exit Routes

 Upload File

Safety Auditor Signature

< Previous

> Next

✓ Finish

 Generate Sample Report