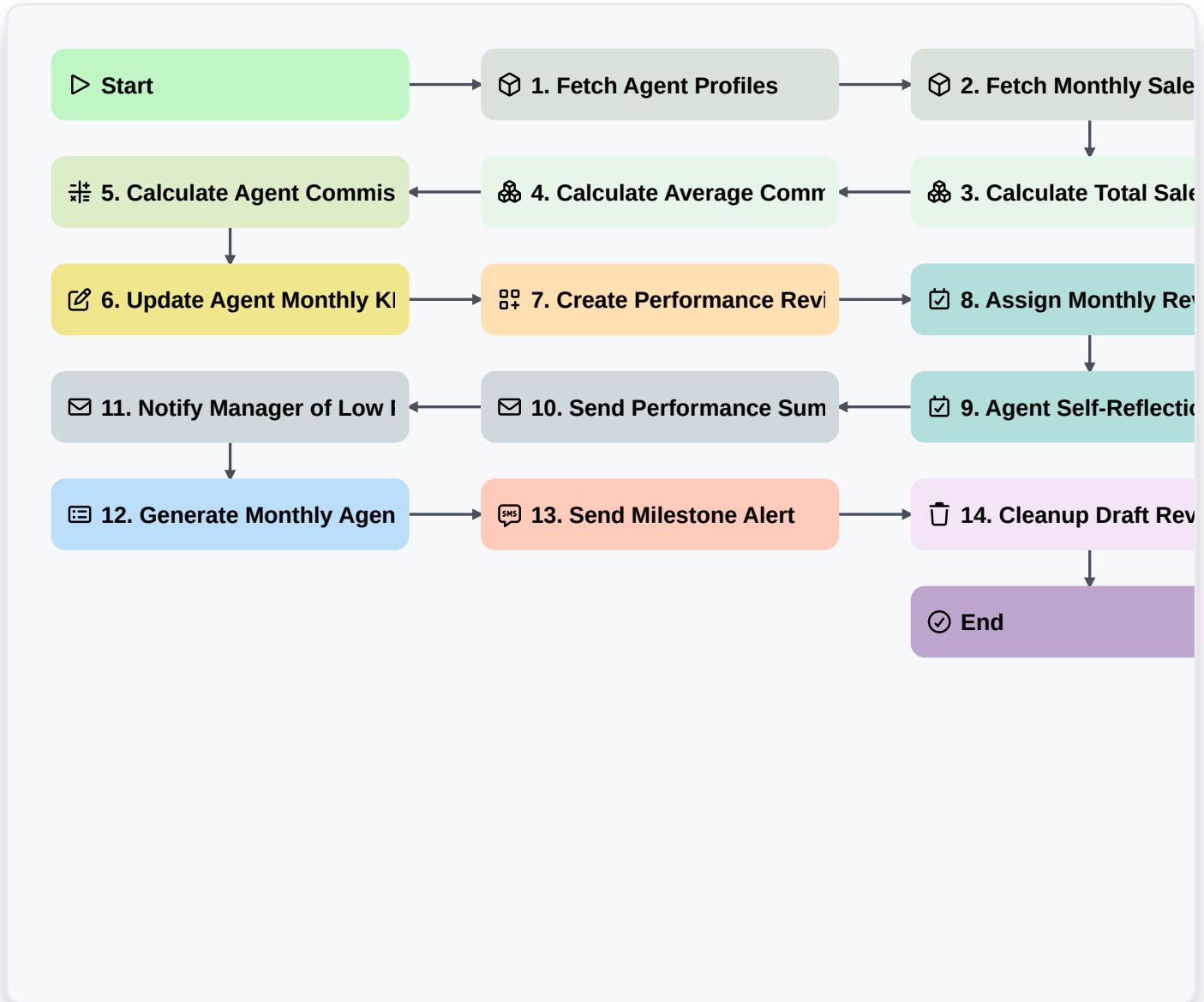


Real Estate Agent Performance Tracking Process



▶ Start

Start of the Workflow/Process.

📦 1. Fetch Agent Profiles

Retrieve all active agents and their associated performance metrics from the Agent Data Model.

📦 2. Fetch Monthly Sales Data

Retrieve all completed property sale entries for the current month.

🔗 3. Calculate Total Sales Volume

Sum the 'Sale Price' property from all completed sales entries to get total revenue.

🔗 4. Calculate Average Commission Rate

Calculate the average value of the 'Commission %' field from the monthly sales entries.

⚙️ 5. Calculate Agent Commission Earned

Multiply the Total Sales Volume by the Agent's specific commission percentage.



6. Update Agent Monthly KPI

Update the 'Monthly Revenue' and 'Units Sold' fields in the Agent's Data Model record.

7. Create Performance Review Record

Create a new entry in the 'Performance Reviews' data model for the monthly summary.

8. Assign Monthly Review Task

Create a task for the Sales Manager to review the calculated KPIs and approve the monthly summary.

9. Agent Self-Reflection Task

Create a task for the specific Agent to complete their monthly self-assessment checklist.

10. Send Performance Summary to Agent

Send an automated email to the agent containing their monthly sales totals and commission earned.

11. Notify Manager of Low Performance

Send an email to the Sales Manager if the aggregate sales volume falls below the predefined threshold.

12. Generate Monthly Agency Dashboard

Generate a comprehensive visual report summarizing all agents' performance for the agency leadership.

13. Send Milestone Alert

Send an SMS to the agent when a high-value sale (e.g., > \$1M) is recorded in the system.

14. Cleanup Draft Reviews

Delete any incomplete or expired performance review entries from the previous month.

End

End of the Workflow/Process.