

Religious Organization Congregant Feedback Survey Checklist

Worship Experience

Questions about the service itself - music, sermon, atmosphere.

How would you rate the quality of the music during the service?

- Excellent
- Good
- Fair
- Poor

How engaging did you find the sermon?

- Very Engaging
- Engaging
- Neutral
- Not Engaging

Please describe what you enjoyed most about the worship service.

Write something...

On a scale of 1-10 (1 being not relevant, 10 being extremely relevant), how relevant was the sermon to your life?

Enter a number...

How would you rate the overall atmosphere of the service?

- Welcoming
- Respectful
- Somber
- Distracting

What, if anything, could be improved regarding the music selection or delivery?

Write something...

Community & Connection

Assesses feelings of belonging and relationships within the organization.

How welcomed do you feel when attending services or events?

- Not at all welcomed
- Slightly welcomed
- Moderately welcomed
- Very welcomed
- Extremely welcomed

Which of the following activities make you feel most connected to our community? (Select all that apply)

- Small Group Meetings
- Volunteering Opportunities
- Social Events
- Online Forums/Groups
- Family-Friendly Activities
- None of the above

On a scale of 1-10, how would you rate the opportunities to build relationships with other members?

Enter a number...

Please share any specific examples of ways our community has made you feel supported or connected.

Write something...

Do you feel you have opportunities to use your talents and gifts within the community?

- Yes
- No
- Not sure

Staff & Leadership

Feedback on the pastoral care, guidance, and overall leadership.

How approachable do you find our pastoral staff?

- Very Approachable
- Approachable
- Neutral
- Not Very Approachable
- Not at all Approachable

How effectively do our leaders communicate the organization's vision?

- Very Effectively
- Effectively
- Neutral
- Ineffectively
- Very Ineffectively

What qualities do you most appreciate in our leadership?

Write something...

What suggestions do you have for improving the leadership team?

Write something...

How satisfied are you with the level of pastoral care you receive?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

On a scale of 1 to 10 (1 being low, 10 being high), how would you rate the overall support from staff?

Enter a number...

Facilities & Accessibility

Evaluates the physical space, its cleanliness, and ease of access.

Rate the cleanliness of the sanctuary (1-5, 5 being very clean)

Enter a number...

Rate the accessibility of restrooms (1-5, 5 being very accessible)

Enter a number...

How easy is it to find parking?

- Very Easy
- Easy
- Neutral
- Difficult
- Very Difficult

Which accessibility features are important to you? (Select all that apply)

- Ramps
- Elevators
- Accessible restrooms
- Designated parking spaces
- Assistive listening devices
- Large print materials

How would you rate the overall comfort of the seating?

- Excellent
- Good
- Fair
- Poor

Please share any suggestions for improving the facilities.

Write something...

Programs & Activities

Feedback on specific programs offered, like Sunday school, youth groups, or outreach initiatives.

How helpful did you find the recent Bible Study series?

- Very Helpful
- Helpful
- Neutral
- Not Helpful
- Not Applicable

How often do you participate in fellowship activities (e.g., potlucks, small groups)?

Enter a number...

Which of the following programs/activities do you regularly attend?

- Sunday School
- Youth Group
- Choir
- Small Groups
- Outreach Events
- None of the above

What suggestions do you have for improving our current programs?

Write something...

How well do the programs meet your needs?

- Exceedingly Well
- Well
- Adequately
- Poorly
- Not Applicable

When did you last participate in a specific program (optional)

Enter date...

Overall Satisfaction

General impression and likelihood of recommending the organization.

Overall, on a scale of 1 to 10 (1 being not satisfied, 10 being completely satisfied), how would you rate your experience?

Enter a number...

How likely are you to recommend this religious organization to a friend or family member?

- Very Likely
- Likely
- Neutral
- Unlikely
- Very Unlikely

What is the single biggest strength of this religious organization?

Write something...

What is one thing we could do to improve your experience?

Write something...

Did you feel welcomed and accepted during your visit/engagement?

- Yes
- No
- Somewhat

Demographics (Optional)

Provides context for responses (age range, length of membership, etc.). Responses are kept confidential.

Age Range

- Under 18
- 18-29
- 30-49
- 50-64
- 65 or Older

How long have you been a member?

- Less than 1 year
- 1-5 years
- 6-10 years
- More than 10 years

How often do you attend services per month?

Enter a number...

What is your primary reason for attending?

- Spiritual Growth
- Community
- Family
- Social Events
- Other

If 'Other' for reason of attending, please explain:

Write something...