



Shipping & Freight Customer Feedback Survey Checklist

Order Placement & Confirmation

Questions about the initial order process and communication.

How easy was it to find the products you needed?

- ☐ Very Easy
- ☐ Easy
- ☐ Neutral
- ☐ Difficult
- ☐ Very Difficult

On a scale of 1-10 (10 being best), how would you rate the clarity of product descriptions?

Enter a number...

Did you encounter any issues during the checkout process?

- ☐ No
- ☐ Yes

If you answered 'Yes' to the previous question, please describe the issue you encountered.

Write something...