



Utilities Infrastructure Performance Survey Checklist

Customer Satisfaction

Assess customer perception of services and responsiveness.

Overall Satisfaction (1-10)

Enter a number...

How would you describe your recent experience?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Fair
- ☐ Poor

What did we do well?

Write something...

How could we improve?

Write something...